

Supplier of Last Resort (SoLR) – DIP Guidance Note

Data Integration Platform (DIP) Manager

Owner/author	DIP Manager	Purpose of paper	Information
Classification	Public	Document version	V1.2
Summary	This document provides guidance to the Supplier appointed as the Supplier of Last Resort (SoLR) in the event of another Supplier exiting the market suddenly		

Introduction

As part of the SoLR process, the DIP Manager will amend the 'effective-to-date' of the failed Supplier within the DIP Portal and transfer ownership of the MPID DIP Roles and DIP IDs to the incoming Supplier. Once the DIP Manager has verified the transfer, the DIP Manager will instruct the incoming Supplier to onboard the effected DIP ID(s) into their organisation – this is achieved via the DIP Portal.

As a matter of course the DIP Id of the Supplier MPID of the failed supplier will be transferred to the incoming supplier. Other roles associated with the failed supplier, such as Meter Data Retriever (MDR) and any associated Data/Meter Services, will be transferred on a case-by-case basis after dialogue with the incoming supplier.

Guidance

1. Receive Notification

1.1 The DIP Manager shall send the following email to the incoming Supplier:

Following your appointment as the Supplier of Last Resort for customers of <Supplier>, their MPIDs, and DIP Ids (and associated DIP Roles) will be/have been transferred to you at the cut over point of <Date and Time>.

Once the cut-over is complete, you will be required to carry out the following actions **[to be amended to past tense if sent post-cut over]**:

- Obtaining API Keys for the transitioning DIP IDs
- When using a DCP service, assign DCP Id to the transitioning DIP IDs
- Set up the corresponding webhook addresses for the required interfaces and status messages

If you have any queries or are unable to complete these actions, please do not hesitate to contact us

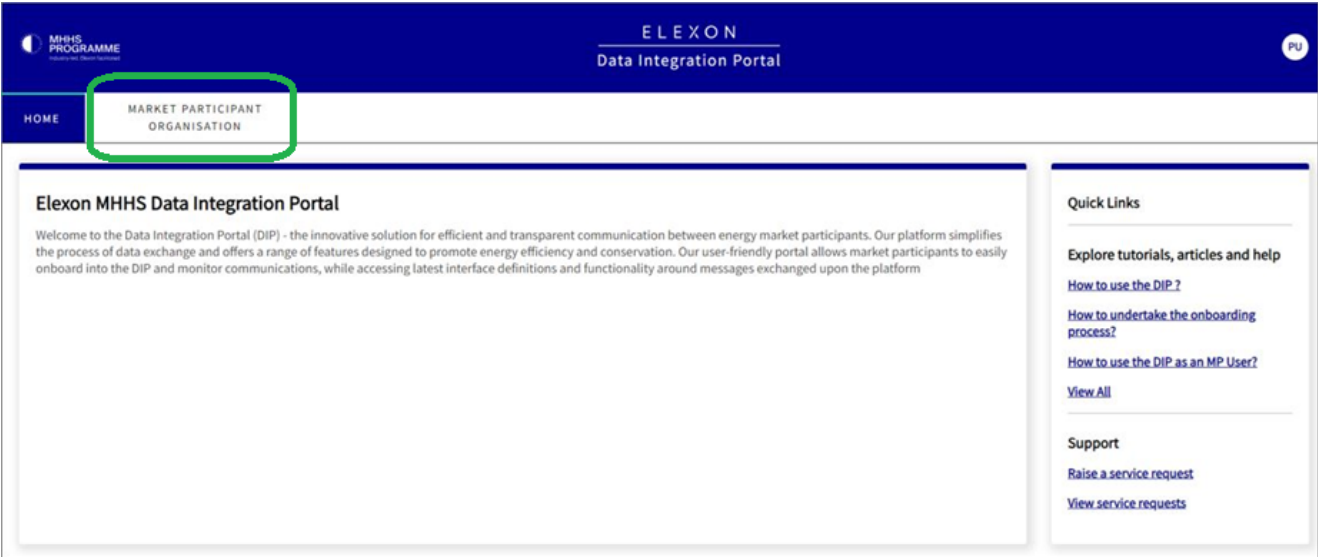
From

DIP Manager

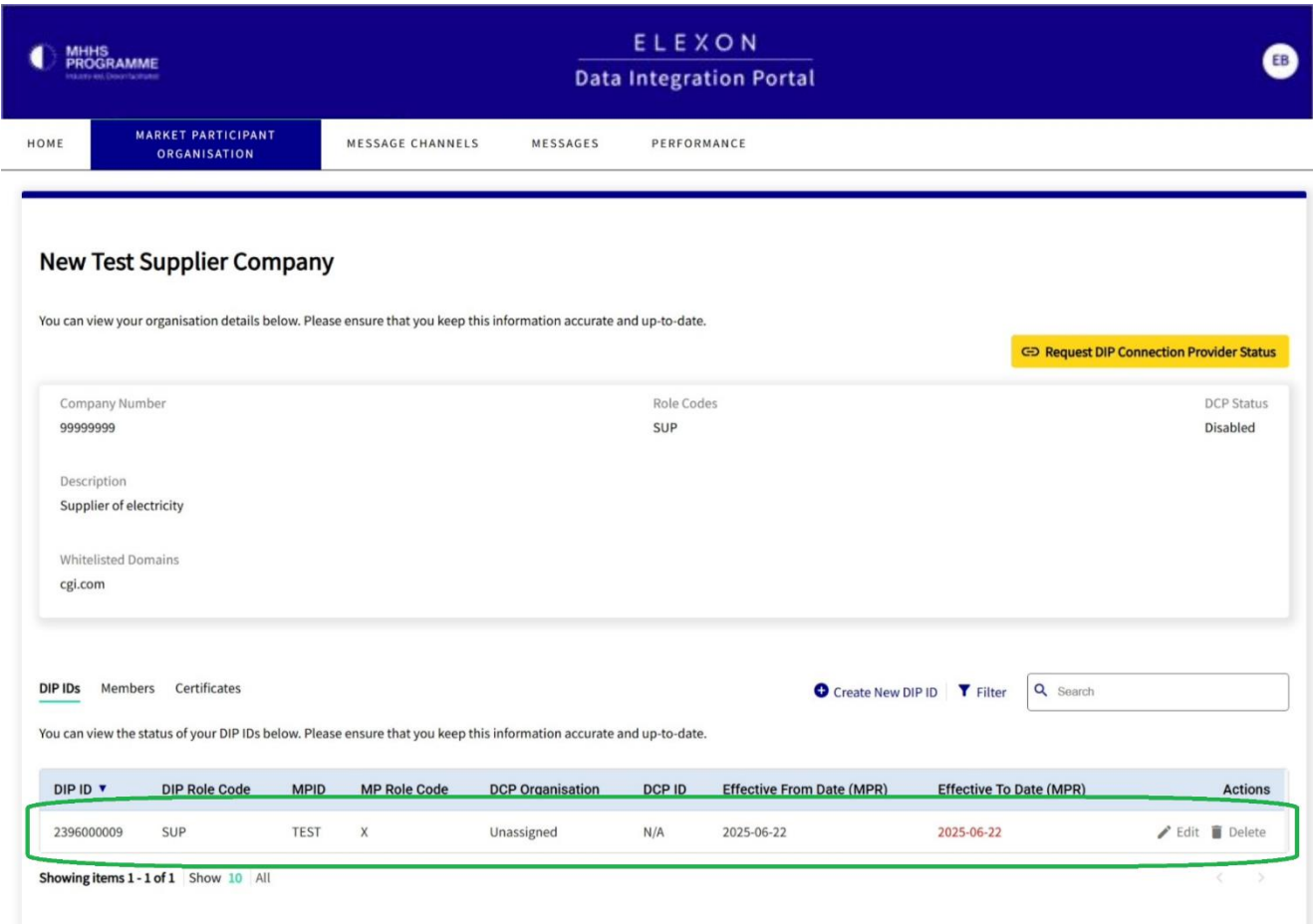
1.2 To obtain the API keys for the DIP ID(s) that have been transferred to your organisation:

1.2.1 Log on to the DIP Portal at <https://portal.energydataintegrationplatform.co.uk>

1.2.2 Navigate to Market Participant Organisation



1.2.3 Find the DIP ID that has been transferred to your organisation, and click the corresponding row.



1.2.4 In the API Keys section, regenerate and copy the Primary and Secondary API keys

MHHS PROGRAMME

Market Health Hub System (Data Integration Portal)

ELEXON

Data Integration Portal

EB

HOME

MARKET PARTICIPANT ORGANISATION

MESSAGE CHANNELS

MESSAGES

PERFORMANCE

Market Participants > New Test Supplier Company > DIP ID 2396000009

DIP ID: 2396000009

Nominate DIP Connection Provider

Details

Company Number	MPID	Market Participant Role Code	DIP Role Code	DIP ID	Effective From Date (MPR)	Effective To Date (MPR)
99999999	TEST	X	SUP	2396000009	2025-06-22	2025-06-22

API Keys

Primary Key

Show

Copy

Regenerate

Secondary Key

Show

Copy

Regenerate

Interface Configuration

Please select an interface to configure for this DIP ID

Interface

Members

Add Member

Filter

Search

First Name	Last Name	Email	Role	Actions
			MP User Admin MP Message Admin MP Certificate Admin MP Analytics Reader	Offboard

Showing items 1 - 1 of 1 | Show 10 | All

1.2.5 Nominate a DCP service where applicable:

MHHS PROGRAMME

Ministry of Health Services

ELEXON

Data Integration Portal

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HOME

MARKET PARTICIPANT ORGANISATION

MESSAGE CHANNELS

MESSAGES

PERFORMANCE

Market Participants > New Test Supplier Company > DIP ID 2396000009

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API Keys

Primary Key

Show

Copy

Regenerate

Secondary Key

Show

Copy

Regenerate

Interface Configuration

Please select an interface to configure for this DIP ID

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Members

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Filter

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First Name	Last Name	Email	Role	Actions
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Showing items 1 - 1 of 1 | Show 10 | All

1.2.6 Repeat for each transferred DIP ID

1.2.7 Transferred MDR DIP Ids only need the extra configuration steps when the DIP Id is utilising the extended MDR functionality

1.3 To set up webhook addresses for the message channels associated with each transferred DIP ID, follow the guidance at [Step 5: Managing your DIP Message Channels - Elexon](#)

For further information please contact the DIP Manager at DIPManager@Elexon.co.uk

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