

09 December, 2025

MHHS Qualification Wave 4 Webinar

George Player
MHHS Qualification Engagement Lead, Elexon



Housekeeping

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Meeting Format	
Camera / Mics	<ul style="list-style-type: none">• Please keep your camera / microphones off unless you have been invited to speak
Asking Questions	<ul style="list-style-type: none">• We will facilitate a dedicated Q&A session at the end of the webinar to answer the questions raised through Slido• Please login to www.slido.com to submit questions• Any questions not answered in the Q&A session will be included in the Q&A document
Webinar Resources	<ul style="list-style-type: none">• This session is being recorded and will be published on the Programme Website for you to revisit and for those that are unable to attend.• The webinar recording, slides, and Q&A document will be published on the Programme Website.• Once published Code Bodies will communicate to notify that the resources are available
Webinar Scope	<ul style="list-style-type: none">• Please do not discuss topics outside the scope of this walkthrough. The focus of this webinar is the MHHS Qualification Process

Agenda

Agenda Item	Time	Duration (Minutes)	Lead
Qualification Analyst Introductions	10:05	15	Chelsie Pretious Nazifa Begum Carlota Soumah Fernandez
Wave 4 Deliverable Coordination & Timelines	10:20	20	George Player
Testing Team Introductions	10:40	10	David Moss
Escalation Process	10:50	10	George Player
Resources and Guidance Documents	10:55	5	George Player
Q&A Session	11:00	30	George Player

Qualification Analyst Introductions

An introduction to the BSC and REC Qualification analysts that will support Wave 4 Participants



Qualification Analyst Introduction

Nazifa Begum & Chelsie Pretious

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- Please contact us to schedule regular bilateral meetings either Fortnightly or Monthly
- The BSC Qualification analyst will be your focal point of contact for any concerns or issues relating to your MHHS Qualification
- Please contact the BSC Qualification Analysts at MHHSqualification@elexon.co.uk

Qualification Analyst Introduction

Carlota Soumah Fernandez

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- REC day-to day activities lead for MHHS
- Point of contact for any concerns or issues
- Qualification@recmanager.co.uk

Wave 4 Deliverable Coordination & Timelines

An overview of the MHHS
Qualification Deliverables and the
associated timelines

George Player
MHHS Qualification Engagement Lead, Elexon



OFGEM Requirements

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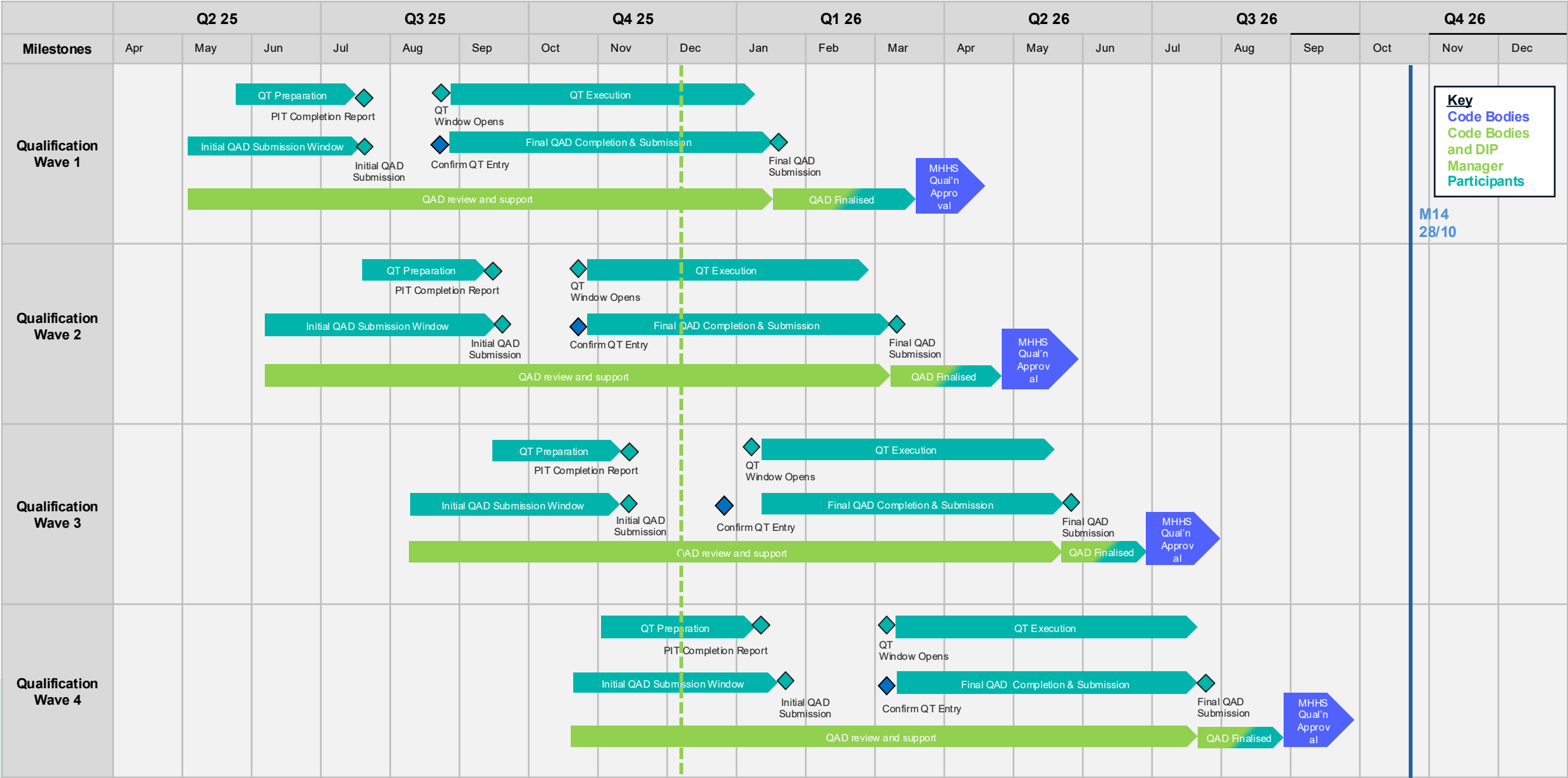
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OFGEM detailed the requirement for Participants to submit their MHHS Programme milestones on time and respond promptly to any feedback about the milestones that they receive from Code Bodies in the [Directions to Market-wide Half-Hourly Settlement Participants](#) in May 2025.

The requirements included:

- MHHS Participant must complete its MHHS-related activities on time and in line with the Programme's defined requirements, consistent with the delivery commitments made in its MHHS Participant Plan.
- Any material revision to its MHHS Participant Plan, the MHHS Participant shall promptly inform MHHS Qualification
- MHHS Participant must comply fully with any reasonable request made of it by the MHHS Qualification Team in connection with MHHS Qualification.

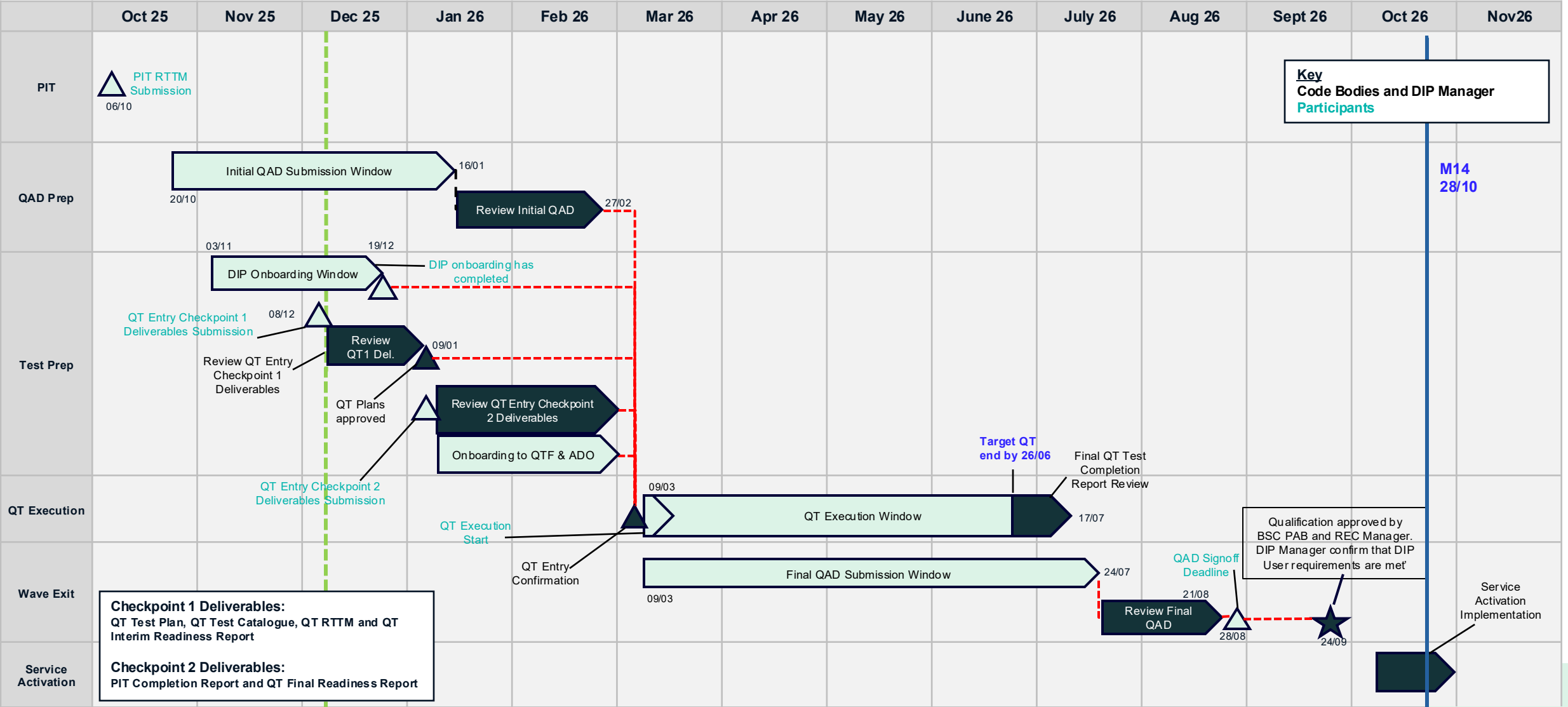
Qualification Waves



Qualification Wave 4

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Placing Reliance - Documents

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Phase	Document Name	Full Reliance	Partial Reliance	No Reliance	Wave 4 Final Submission Dates
Pre-Qualification Submission	Pre-Qualification Submission	Required	Required	Required	26/04/2024
PIT Checkpoint	Final PIT Approach and Plan covering Functional, Migration, Non-Functional and Operational	Required	Required	Required	28/03/2025
	PIT RTTM (Including list of PIT Test Scenarios). Please ensure there is sufficient time to address feedback ahead of Initial QAD completion.	Required	Required	Required	06/10/2025
QT Entry Checkpoint 1	QT Test Plan	Not Required	Required	Required	08/12/2025
	QT Test Catalogue	Not Required	Required	Required	08/12/2025
	QT RTTM	Required	Required	Required	08/12/2025
	QT Interim Readiness Report (incl. PIT Progress)	Not Required	Required	Required	08/12/2025
QT Entry Checkpoint 2	PIT Completion Report (Incl. Final PIT RTTM and all PIT evidence uploaded)	Not Required	Required	Required	09/01/2026
	QT Final Readiness Report	Not Required	Required	Required	09/01/2026
QT Test Exit	QT Completion Report (including QT RTTM)	Not Required	Required	Required	At Test Exit

Qualification Exemptions

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UMS Exemption

To eligible for this exemption:

- No Unmetered Supplies within the Supplier's portfolio
- Where a Supplier has Unmetered Supplies, you must deliver a credible plan to de-register those MPANs.

Qualification conditions and controls:

- The Company will need to provide detail of the controls to mitigate the risk of registering any UMS Sites.
- UMS Exemption will be documented in the Qualified Persons Workbook.

Monitoring and application of PATs:

- Code Bodies will actively monitor portfolios of Suppliers who have exemptions in place
- There will be a notification to the participant, and they will need to remediate the breach.
- The Supplier may have to complete re-qualification

Smart Exemption

To be eligible for this exemption:

- All meters within your portfolio must only have the meter types associated with the Advanced Market Segment.
- You agree to accept a cap on your total portfolio size

Within your Qualification Assessment Document (QAD):

- The processes and controls you operate to ensure you do not acquire any Meter Points other than those within the Advanced Market Segment
- How you will identify and remediate any onboarded non-Advanced Meter
- You will notify Code Bodies' Market Entry teams and complete Qualification for Market Segments you are exempt from before registering any Meter Points

Performance Assurance Techniques (PATs) under the BSC and REC:

- Code Bodies will actively monitor portfolios of Suppliers
- Where a breach is identified, you will need to remediate the breach.

Testing Team Introductions

An introduction to the Testing Team that will support Wave 4 Participants

David Moss
Elexon Non-SIT Test Lead



Elexon Non-SIT QT Team

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PIT Assurance Team

Team Lead: Devon Leslie



- Final PIT Approach and Plan
- PIT RTTM
- PIT Evidence Pack
- PIT Test Completion Report (TCR)

Test Execution Team

Team Lead: Andrew Dawson



- QT Test Plan
- QT Test Catalogue
- QT RTTM
- QT Interim Readiness Report
- QT Final Readiness Report
- QT Final Completion Report

QTC Team

QTC Team Lead: Dave Webster



- Test Case Support
- Test Case Defects

QTF Team

QTF Team Lead: Gagandeep Sahota



- Test Framework Support
- Test Framework Defects

DIP Onboarding

Team Lead: Stuart Pitcher

Engagement & Escalations

Contacts: David Moss and Paul Hopkins

Any support required will go through the established MS Teams channels!

Elexon Non-SIT QT Team

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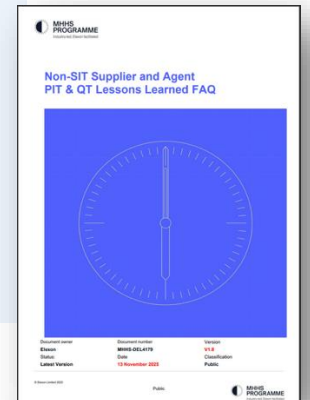
Wave 4 call to action:

1. Submit all **QT Entry Checkpoint 1** documents by 8th December
2. Complete **DIP Onboarding** by 19th December
3. Submit all **QT Entry Checkpoint 2** documents by 9th of January



Recommendations:

1. **Engagement is vital**, we're here to help! (MS Teams, QTEF, Mailbox, MHHS Collaboration Base)
2. Aim to **complete Qualification Testing by 26th of June** to make PAB on 24th of September
3. Read the [Non-SIT Supplier and Agent PIT and QT Lessons Learned FAQ](#)



MHHS Qualification - Escalation Process

An overview of the Escalation
Process for Participants that do not
meet the MHHS Qualification
deliverable timelines

George Player
MHHS Qualification Engagement Lead, Elexon



Escalation Process

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- Code Body focus remains on supporting participants to adhere to Qualification Approach & Plan dates
- Code Bodies realise there may be exceptions that need managing and Code Bodies are adopting a 'staged' approach to exceptional breaches of the Qualification Approach & Plan dates

Stage	Trigger	Action
1	Missed baseline wave date	<ul style="list-style-type: none">• Email notification to participant including escalation contacts.• Requirement to produce rectification plan within 5 business days.
2	Failure to produce rectification plan within 5 business days.	<ul style="list-style-type: none">• Email notification to participant, inclusive of any escalation contacts plus Board Director.• Additional participant bi-laterals.• Requirement to produce rectification plan within 2 business days.
3	Stage 2 rectification plan missed	<ul style="list-style-type: none">• Email notification to participant, inclusive of any escalation contacts plus Board Director.• Additional participant bi-laterals.• Letter sent to Programme.• Requirement to produce rectification plan within 2 business days.
4	Stage 3 rectification plan missed	<ul style="list-style-type: none">• As per Stage 3 plus,• Programme anonymous escalation to PSG, in accordance with the QA&P*• PSG will provide notification of the Participant to OFGEM• Requirement to produce rectification plan within 2 business days.

- Code Bodies will provide support to Participants to meet their obligations throughout Stage 1 to 4. Participants are encouraged to reach out to Code bodies **in advance** if participants believe any of their Wave deadlines are at risk so that a pragmatic pre-emptive recovery plan can be developed.
- Participants that have not Qualified in the MHHS arrangements by M14 will have [QA&P Annex 4](#) applied to them

Resources and Guidance Documents

An overview of MHHS Qualification
Resources and Guidance
Documents available to Participants

George Player
MHHS Qualification Engagement Lead, Elexon



Resources and Guidance

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Q. How to submit the QAD?

You need to click 'Submit' at the bottom of each page for each section of the QAD.

Q. What should be included in QAD Answers?

Please refer to both the Question and Guidance in the QAD to ensure each and every element of the question is responded to. In some questions, these elements are specified as bullet points.

Q. How do Participants share PIT Testing Evidence with Code Bodies?

Code Bodies have provided the Microsoft Teams Channel throughout Pre-Integration Testing (PIT) and continuing into Qualification Testing.

Q. Can Participants complete more tests than those set out in the Minimum Test Set?

Participants can complete additional Testing in the End to End Sandbox following their Qualification Testing

Resources and Guidance Documents

Q&A: WWW.SLIDO.COM

CODE: QW4

- [Qualification Approach and Plan](#)
- [MHHS Qualification Plan on a Page](#)
- [PIT Approach & Plan Guidance](#)
- [Qualification Assessment Document Guidance](#)
- [Qualification Testing Framework Demo](#)
- [Non-SIT Supplier & Agent Qualification Test Execution](#)
- [Non-SIT Supplier & Agent Test Data](#)
- [Non-SIT Supplier & Agent Qualification Testing Test Scenarios and Test Cases](#)
- [DIP Onboarding FAQs](#)
- [Qualification Working Group](#)
- [Qualification Advisory Group](#)
- [Qualification Test Execution Forum \(QTEF\)](#)
- ppc@mhhsprogramme.co.uk
- [MHHS Programme Youtube](#)

Q&A Session



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