



**MHHS
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M10/M11 Cutover Comms Approach

Version 1.0

MHHS-DEL4058

Document Classification: Public

- This document outlines the M10/M11 Comms Approach for the cutover period, providing a view of all planned comms activities. This approach ensures that all industry participants are aligned and informed at each stage of the cutover period
- It includes detailed information on:
 - Reporting requirements
 - Communications to be issued and received throughout the cutover period
 - Self-declarations required to support key governance meetings
 - The process for managing escalations during the period
- Participants are expected to read and review this document thoroughly, and integrate the relevant elements into their own cutover plans



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M10/M11 Cutover Plan Reporting

- LDSOs, Suppliers, Agents and Elexon (including the DIP) are required to provide regular status updates to the Programme, outlining progress on their cutover activities
- To support this, the Programme has developed templates for Participants to complete, which include:
 - A list of all cutover activities for which Participants are required to provide a RAG status and an expected finish date
 - A risk and issue log
 - A free-text section for any additional feedback or comments
- Reporting will occur on a weekly basis from the 6th August up until M10. Details of the reporting cadence can be found on slides 5 and 6. The completed templates should be sent to the OpReadiness team at opreadiness@mhsprogramme.co.uk by 3pm each Wednesday
- The Programme will collate the submissions from Participants and produce a consolidated dashboard, which will be made available on the Collaboration Base. This dashboard will provide an overview of collective progress
- ***Please note:*** The dashboard will present anonymised data, no individual Participant names will be disclosed, only aggregated figures will be shared

M10/M11 Cutover Plan Reporting Schedule (1/2)

Monday	Tuesday	Wednesday	Thursday	Friday
28/07	29/07	30/07	31/07	01/07
04/08	05/08	06/08  Reporting shared with Programme	07/08	08/08  Weekly update at GLIG
11/08	12/08	13/08  Reporting shared with Programme  TORWG	14/08	15/08  Weekly update at GLIG
18/08	19/08	20/08  Reporting shared with Programme	21/08	22/08  Weekly update at GLIG
25/08	26/08	27/08  Reporting shared with Programme	28/08	29/08  Weekly update at GLIG

M10/M11 Cutover Plan Reporting Schedule (2/2)

Monday	Tuesday	Wednesday	Thursday	Friday
01/09	02/09	03/09  Reporting shared with Programme	04/09	05/09  Weekly update at GLIG
08/09	09/09	10/09  Reporting shared with Programme	11/09	12/09  Weekly update at GLIG
15/09	16/09	17/09  Reporting shared with Programme  TORWG	18/09	19/09  MCAG  Weekly update at GLIG
22/09	23/09  TORWG	24/09  PSG	25/09	26/09
29/09	30/09	01/10	02/10	03/10



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LDSOs

M10/M11 Cutover Plan Status Report – LDSOs

RAG Status Guidance

Red – Off track

Amber – In progress but at risk

Green – On track

Blue – Complete

Organisation Name		Point of Contact		Reporting Period	
Activities	Start Date	Finish Date	Expected Finish Date	Current RAG	Commentary
Qualification Pathway 2		29/08/2025	LDSO to update	LDSO to update	LDSO to update (if relevant)
Qualification Pathway 3		11/09/2025	LDSO to update	LDSO to update	LDSO to update (if relevant)
Early Life Support Implemented		19/09/2025	LDSO to update	LDSO to update	LDSO to update
Completion of the pre-M10 MHHS Data Cleanse	2024	22/09/2025	LDSO to update	LDSO to update	LDSO to update
DIP Onboarding	04/08/2025	22/08/2025	LDSO to update	LDSO to update	LDSO to update
Deployment of MPRS 9	06/08/2025	01/09/2025	LDSO to update	LDSO to update	LDSO to update
ISD Population	11/09/2025	15/09/2025	LDSO to update	LDSO to update	LDSO to update
Population of Market Segment (95%)	06/08/2025	12/09/2025	LDSO to update	LDSO to update	LDSO to update
Population of Domestic Premises Indicator	06/09/2025	08/09/2025	LDSO to update	LDSO to update	LDSO to update
Pre-M10 Service Activation – LDSOs	11/09/2025	18/09/2025	LDSO to update	LDSO to update	LDSO to update
Population of Market Segment (100%)	12/09/2025	22/09/2025	LDSO to update	LDSO to update	LDSO to update
MPRS – Registration Services, UMSO Role, LDSO Role and Data Population Activities	19/09/2025	22/09/2025	LDSO to update	LDSO to update	LDSO to update
All LDSOs and EES to load ISD files via the URL published within the IF-047 via the Elexon data store (note, this should contain the same ISD file as uploaded to the Elexon portal following 11th September, therefore it may not need to be applied by each party)	22/09/2025	22/09/2025	LDSO to update	LDSO to update	LDSO to update
Following successful loading of ISD data LDSOs can process New Connections via their DB01 interface to MPRS	22/09/2025	22/09/2025	LDSO to update	LDSO to update	LDSO to update
Each LDSO will track successful sending of the IF-050 message to the DIP	22/09/2025	22/09/2025	LDSO to update	LDSO to update	LDSO to update



M10/M11 Cutover Plan Status Report – Risks and Issues

#	Risk/Issue Description	Mitigation Plan	Target Date
1			
2			
3			

Additional Commentary

(Please indicate if there is anything you would like to highlight to the Programme only and not more widely)



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M10/M11 Suppliers

M10/M11 Cutover Plan Status Report – M10 / M11 Suppliers Qualification Pathway 2

Organisation Name		Point of Contact		Reporting Period	
Activities	Start Date	Finish Date	Expected Finish Date	Current RAG	Commentary
MHHS Functionality deployed to Production (declaration to the Programme that this will be complete in line with M11 timelines set out in the Cutover Plan)	2024	14/10/2025	Supplier to update	Supplier to update	Supplier to update
DIP UIT onboarding	25/07/2025	27/08/2025	Supplier to update	Supplier to update	Supplier to update
ServiceNow Onboarding	27/08/2025	27/08/2025	Supplier to update	Supplier to update	Supplier to update
Qualification	29/08/2025	29/08/2025	Supplier to update	Supplier to update	Supplier to update
DIP Production Onboarding	11/09/2025	22/10/2025	Supplier to update	Supplier to update	Supplier to update

RAG Status Guidance

Red – Off track

Amber – In progress but at risk

Green – On track

Blue – Complete

M10/M11 Cutover Plan Status Report – M10 / M11 Suppliers Qualification Pathway 3

Organisation Name		Point of Contact		Reporting Period	
Activities	Start Date	Finish Date	Expected Finish Date	Current RAG	Commentary
MHHS Functionality deployed to Production (declaration to the Programme that this will be complete in line with M11 timelines set out in the Cutover Plan)	2024	14/10/2025	Supplier to update	Supplier to update	Supplier to update
DIP UIT onboarding	04/08/2025	09/09/2025	Supplier to update	Supplier to update	Supplier to update
ServiceNow Onboarding	09/09/2025	09/09/2025	Supplier to update	Supplier to update	Supplier to update
Qualification	11/09/2025	11/09/2025	Supplier to update	Supplier to update	Supplier to update
DIP Production Onboarding	11/09/2025	22/10/2025	Supplier to update	Supplier to update	Supplier to update

M10/M11 Cutover Plan Status Report – M10 / M11 Suppliers Qualification Pathway 4

Organisation Name		Point of Contact		Reporting Period	
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Activities	Start Date	Finish Date	Expected Finish Date	Current RAG	Commentary
MHHS Functionality deployed to Production (declaration to the Programme that this will be complete in line with M11 timelines set out in the Cutover Plan)	2024	14/10/2025	Supplier to update	Supplier to update	Supplier to update
DIP UIT onboarding	22/08/2025	24/09/2025	Supplier to update	Supplier to update	Supplier to update
ServiceNow Onboarding	24/09/2025	24/09/2025	Supplier to update	Supplier to update	Supplier to update
Qualification	26/09/2025	26/09/2025	Supplier to update	Supplier to update	Supplier to update
DIP Production Onboarding	26/09/2025	22/10/2025	Supplier to update	Supplier to update	Supplier to update

M10/M11 Cutover Plan Status Report – Risks and Issues

#	Risk/Issue Description	Mitigation Plan	Target Date
1			
2			
3			

Additional Commentary

(Please indicate if there is anything you would like to highlight to the Programme only and not more widely)



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M10/M11 Agents

M10/M11 Cutover Plan Status Report – M10 / M11 Agents Qualification Pathway 2

RAG Status Guidance
Red – Off track
Amber – In progress but at risk
Green – On track
Blue – Complete

Organisation Name		Point of Contact		Reporting Period	
Activities	Start Date	Finish Date	Expected Finish Date	Current RAG	Commentary
MHHS Functionality deployed to Production (declaration to the Programme that this will be complete in line with M11 timelines set out in the Cutover Plan)	2024	14/10/2025	Agents to update	Agents to update	Agents to update
DIP UIT onboarding	25/07/2025	27/08/2025	Agents to update	Agents to update	Agents to update
ServiceNow Onboarding	27/08/2025	27/08/2025	Agents to update	Agents to update	Agents to update
Qualification	29/08/2025	29/08/2025	Agents to update	Agents to update	Agents to update
DIP Production Onboarding	11/09/2025	22/10/2025	Agents to update	Agents to update	Agents to update

M10/M11 Cutover Plan Status Report – M10 / M11 Agents Qualification Pathway 3

RAG Status Guidance
Red – Off track
Amber – In progress but at risk
Green – On track
Blue – Complete

Organisation Name		Point of Contact		Reporting Period	
Activities	Start Date	Finish Date	Expected Finish Date	Current RAG	Commentary
MHHS Functionality deployed to Production (declaration to the Programme that this will be complete in line with M11 timelines set out in the Cutover Plan)	2024	14/10/2025	Agents to update	Agents to update	Agents to update
DIP UIT onboarding	04/08/2025	09/09/2025	Agents to update	Agents to update	Agents to update
ServiceNow Onboarding	09/09/2025	09/09/2025	Agents to update	Agents to update	Agents to update
Qualification	11/09/2025	11/09/2025	Agents to update	Agents to update	Agents to update
DIP Production Onboarding	11/09/2025	22/10/2025	Agents to update	Agents to update	Agents to update

M10/M11 Cutover Plan Status Report – M10 / M11 Agents Qualification Pathway 4

RAG Status Guidance
Red – Off track
Amber – In progress but at risk
Green – On track
Blue – Complete

Organisation Name		Point of Contact		Reporting Period	
Activities	Start Date	Finish Date	Expected Finish Date	Current RAG	Commentary
MHHS Functionality deployed to Production (declaration to the Programme that this will be complete in line with M11 timelines set out in the Cutover Plan)	2024	14/10/2025	Agents to update	Agents to update	Agents to update
DIP UIT onboarding	22/08/2025	24/09/2025	Agents to update	Agents to update	Agents to update
ServiceNow Onboarding	24/09/2025	24/09/2025	Agents to update	Agents to update	Agents to update
Qualification	26/09/2025	26/09/2025	Agents to update	Agents to update	Agents to update
DIP Production Onboarding	26/09/2025	22/10/2025	Agents to update	Agents to update	Agents to update

M10/M11 Cutover Plan Status Report – Risks and Issues

#	Risk/Issue Description	Mitigation Plan	Target Date
1			
2			
3			

Additional Commentary

(Please indicate if there is anything you would like to highlight to the Programme only and not more widely)



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Elexon

M10/M11 Cutover Plan Status Report – Elexon

RAG Status Guidance
Red – Off track
Amber – In progress but at risk
Green – On track
Blue – Complete

Organisation Name		Point of Contact		Reporting Period	
Activities	Start Date	Finish Date	Expected Finish Date	Current RAG	Commentary
Early Life Support Implemented	2024	19/09/2025	Elaxon to update	Elaxon to update	Elaxon to update
Service Management Go Live	31/07/2025	31/07/2025	Elaxon to update	Elaxon to update	Elaxon to update
Production DIP Portal (DIP Deployment)	01/08/2025	04/08/2025	Elaxon to update	Elaxon to update	Elaxon to update
Production Certificates (DIP Deployment)	01/08/2025	04/08/2025	Elaxon to update	Elaxon to update	Elaxon to update
ISD Service Activation	05/08/2025	05/08/2025	Elaxon to update	Elaxon to update	Elaxon to update
ISD Data Migration (PR-3)	05/08/2025	12/08/2025	Elaxon to update	Elaxon to update	Elaxon to update
QSP Finalise Report & Issue to BSC Qual Team & DIP Manager (Pathway 2)	07/08/2025	13/08/2025	Elaxon to update	Elaxon to update	Elaxon to update
ISD Data Migration (PR-4)	15/08/2025	22/08/2025	Elaxon to update	Elaxon to update	Elaxon to update
QSP Finalise Report & Issue to BSC Qual Team & DIP Manager (Pathway 3)	26/08/2025	28/08/2025	Elaxon to update	Elaxon to update	Elaxon to update
QSP Finalise Report & Issue to BSC Qual Team & DIP Manager (Pathway 4)	03/09/2025	09/09/2025	Elaxon to update	Elaxon to update	Elaxon to update
ISD Catalogue Published	11/09/2025	11/09/2025	Elaxon to update	Elaxon to update	Elaxon to update
Load Shaping Service (LSS)	19/09/2025	22/09/2025	Elaxon to update	Elaxon to update	Elaxon to update
Volume Allocation Service (VAS)	19/09/2025	22/09/2025	Elaxon to update	Elaxon to update	Elaxon to update
Market-wide Data Service (MDS)	19/09/2025	22/09/2025	Elaxon to update	Elaxon to update	Elaxon to update
IF-047 sent at 9am on Monday 22nd September by Elaxon via the DIP to all LDSOs and EES	22/09/2025	22/09/2025	Elaxon to update	Elaxon to update	Elaxon to update
QSP Finalise Report & Issue to BSC Qual Team & DIP Manager (Pathway 5)	24/09/2025	01/10/2025	Elaxon to update	Elaxon to update	Elaxon to update
IF-047 sent at 9am on Monday 22nd October by Elaxon via the DIP	22/10/2025	22/10/2025	Elaxon to update	Elaxon to update	Elaxon to update

M10/M11 Cutover Plan Status Report – Risks and Issues

#	Risk/Issue Description	Mitigation Plan	Target Date
1			
2			
3			

Additional Commentary

(Please indicate if there is anything you would like to highlight to the Programme only and not more widely)



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M10/M11 Cutover Plan Comms

- This section outlines all comms that will be issued throughout the cutover period. This includes comms required by the Programme to confirm completion of specific activities by Participants, as well as comms the Programme will be sharing with industry participants to provide progress updates
- ***Please note:*** Some of these comms are part of the M10/M11 self-declarations which feed into the governance meetings. For further detail, please refer to the 'M10/M11 Cutover Plan Declaration Requirements' section

M10/M11 Cutover Plan – Comms (1/8)

Activity	Description	Sharing of comms	Responsible	Recipients	Date	Approx Deadline Time (UK)
Service Management Go-Live	Confirmation to the Programme that Service Management has been made available	Email	Helix	MHHS Transition and Operational Readiness Team	31/07/2025	12pm
Production DIP Portal (DIP Deployment)	Confirmation to the Programme that Production DIP Portal and Production Certificates have been made available	Email	Helix	MHHS Transition and Operational Readiness Team	04/08/2025	10am
Production Certificates (DIP Deployment)						
Production DIP Portal (DIP Deployment)	Confirmation to industry that Production DIP Portal, Production Certificates and Service Management have been made available	Email	MHHS Transition and Operational Readiness Team	LDSOs and EES	04/08/2025	12pm
Production Certificates (DIP Deployment)						
Service Management Go-Live						
DIP Onboarding	Confirmation to the Programme that they have completed DIP onboarding	Email	LDSOs	MHHS Transition and Operational Readiness Team	22/08/2025	12pm
Note: This will be used as evidence to inform Programme decision-making at TORWG 17th September						
DIP Onboarding	Confirmation to the Programme that all LDSOs have completed DIP onboarding	Email	MHHS Transition and Operational Readiness Team	MHHS Programme, PSG and MCAG reps	25/08/2025	3pm

M10/M11 Cutover Plan – Comms (2/8)

Activity	Description	Sharing of comms	Responsible	Recipients	Date	Approx Deadline Time (UK)
Deployment of MPRS 9 Note: This will be used as evidence to inform Programme decision-making at TORWG 17th September	Confirmation to the Programme that they have deployed MPRS 9	Email	LDSOs	MHHS Transition and Operational Readiness Team	01/09/2025	3pm
Population of Domestic Premises Indicator Note: This will be used as evidence to inform Programme decision-making at TORWG 17th September	Confirmation to the Programme that they have populated the Domestic Premises Indicator	Email	LDSOs	MHHS Transition and Operational Readiness Team	08/09/2025	3pm
Population of Market Segment (95%) Note: This will be used as evidence to inform Programme decision-making at TORWG 17th September	Confirmation to the Programme that they have populated Market Segment for 95% of their portfolio	Email	LDSOs	MHHS Transition and Operational Readiness Team	12/09/2025	3pm
ISD Population Note: This will be used as evidence to inform Programme decision-making at TORWG 17th September	Confirmation to the Programme that they have populated the ISD	Email	LDSOs	MHHS Transition and Operational Readiness Team	15/09/2025	3pm

M10/M11 Cutover Plan – Comms (3/8)

Activity	Description	Sharing of comms	Responsible	Recipients	Date	Approx Deadline Time (UK)
Population of Market Segment (100%) Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that they have populated Market Segment for 100% of their portfolio	Email	LDSOs	MHHS Transition and Operational Readiness Team	22/09/2025	12pm
MPRS – Registration Services, UMSO Role, LDSO Role Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that they have made the new MHHS functionality operational	Email	LDSOs	MHHS Transition and Operational Readiness Team	22/09/2025	12pm
Loading Shaping Service Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that LSS has been deployed	Email	Helix	MHHS Transition and Operational Readiness Team	22/09/2025	12pm

M10/M11 Cutover Plan – Comms (4/8)

Activity	Description	Sharing of comms	Responsible	Recipients	Date	Appeox Deadline Time (UK)
Volume Allocation Service Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that VAS has been deployed	Email	Helix	MHHS Transition and Operational Readiness Team	22/09/2025	12pm
Market-wide Data Service Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that MDS has been deployed	Email	Helix	MHHS Transition and Operational Readiness Team	22/09/2025	12pm

M10/M11 Cutover Plan – Comms (5/8)

Activity	Description	Sharing of comms	Responsible	Recipients	Date	Approx Deadline Time (UK)
DTS Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that DTS updates have been deployed	Email	Electralink	MHHS Transition and Operational Readiness Team	22/09/2025	12pm
EES Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that EES has been uplifted	Email	RECCo	MHHS Transition and Operational Readiness Team	22/09/2025	12pm
IF-047 Broadcast Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that the IF-047 has been sent	Email	Helix	MHHS Programme	22/09/2025	9:30am
IF-047 Broadcast	Confirmation to industry that the IF-047 has been sent	Email	MHHS Transition and Operational Readiness Team	LDSOs and EES	22/09/2025	10am

M10/M11 Cutover Plan – Comms (6/8)

Activity	Description	Sharing of comms	Responsible	Recipients	Date	Approx Deadline Time (UK)
All LDSOs and EES to load ISD files via the URL published within the IF-047 via the Elexon data store (note, this should contain the same ISD file as uploaded to the Elexon portal following 11th September, therefore it may not need to be applied by each party) Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that the ISD files have been loaded	Email	LDSOs and EES	MHHS Transition and Operational Readiness Team	22/09/2025	12pm
Each LDSO will track successful sending of the IF-050 message to the DIP Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September	Confirmation to the Programme that the IF-050 has been sent	Email	LDSOs	MHHS Transition and Operational Readiness Team	22/09/2025	3pm

M10/M11 Cutover Plan – Comms (7/8)

Activity	Description	Sharing of comms	Responsible	Recipients	Date	Approx Deadline Time (UK)
EES will track successful receipt and processing of the IF-050 <i>Note: This will be used as evidence to inform Programme decision-making at TORWG 23rd September</i>	Confirmation to the Programme that the IF-050 has been received	Email	EES	MHHS Transition and Operational Readiness Team	22/09/2025	5pm
M10 Status Communication	Comms to Industry that central services have deployed the necessary changes to support M10	Email	MHHS Programme	Principal Contacts	22/09/2025	Close of Play

M10/M11 Cutover Plan – Comms (8/8)

Activity	Description	Sharing of comms	Responsible	Recipients	Date	Approx Deadline Time (UK)
MHHS Functionality deployment Note: This will be used as evidence to inform Programme decision-making at TORWG 17th October	Confirmation to the Programme that MHHS Functionality will be ready for deployment to Production ahead of M11	Email	Suppliers and Agents	MHHS Transition and Operational Readiness Team	14/10/2025	12pm
All qualified Suppliers and Agents to access and manually applied the ISD file Note: This will be used as evidence to inform Programme decision-making at TORWG 17th October	Confirmation to the Programme that the ISD files have been accessed and manually applied	Email	Suppliers and Agents	MHHS Transition and Operational Readiness Team	16/10/2025	12pm
IF-047 Broadcast	Confirmation to industry that the IF-047 has been sent	Email	MHHS Transition and Operational Readiness Team	Suppliers and Agents	22/10/2025	9am



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M10/M11 Cutover Plan Declaration Requirements

- The declaration requirements set out the specific declarations required from each constituent group to feed into the relevant governance meetings to progress the cutover activities as set out within Section 4 of the Consolidated M10/M11 Cutover Plan
- This approach ensures that the right information is gathered in a timely manner to facilitate decision making throughout this period
- Section 4 of the Consolidated M10/M11 Cutover Plan provides information on all declarations, within this document, we have included additional information and have split the declaration requirements by constituent group. The information includes:
 - The specific wording for the declaration, which should be copied word for word by the Participant and emailed to the Programme (OpReadiness team)
 - The due date and deadline time
 - The method for sharing the declaration with the Programme



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LDSOs

M10/M11 Cutover Plan Declaration Requirements – LDSOs (1/2)

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Confirmation from all LDSOs that DIP onboarding has taken place	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO responsible for (insert MPID), we declare as of (insert date), DIP onboarding has taken place	22/08/2025	Declaration input for 17/09/2025 TORWG
Confirmation that all LDSOs have deployed MPRS 9 to production	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO responsible for (insert MPID), we declare as of (insert date), we have deployed MPRS 9 to production	01/09/2025	Declaration input for 17/09/2025 TORWG
Confirmation that population of Domestic Premises Indicator is complete	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO responsible for (insert MPID), we declare as of (insert date), we have completed the population of Domestic Premises Indicator	08/09/2025	Declaration input for 17/09/2025 TORWG
Confirmation that Market Segment has been populated for 95% of LDSO portfolios	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO responsible for (insert MPID), we declare as of (insert date), we have populated 95% of our portfolio with a Market Segment	12/09/2025	Declaration input for 17/09/2025 TORWG
Confirmation that all LDSOs have populated the ISD	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO responsible for (insert MPID), we declare as of (insert date), we have populated the ISD	15/09/2025	Declaration input for 17/09/2025 TORWG
Declaration from all LDSOs that they are in a position to move forwards	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO, we declare that our MPRS functionality, LDSO and UMSO roles are ready to be made operational over the cutover weekend	15/09/2025	Declaration input for 17/09/2025 TORWG

M10/M11 Cutover Plan Declaration Requirements – LDSOs (2/2)

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Self-Declaration from all LDSOs that Cutover activities have been successfully carried out	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO responsible for (insert MPID), we declare as of (insert date), we have completed all Cutover activities.	22/09/2025	Declaration input for 23/09/2025 TORWG
Confirmation that Market Segment has been populated for 100% of LDSO portfolios	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO responsible for (insert MPID), we declare as of (insert date), we have populated 100% of our portfolio with a Market Segment	22/09/2025	Declaration input for 23/09/2025 TORWG
LDSOs have received the IF-047 message	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO responsible for (insert MPID), we declare as of (insert date), we have received the IF-047	22/09/2025	Declaration input for 23/09/2025 TORWG
Confirmation that the IF-050 has been sent and the number sent	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As an LDSO responsible for (insert MPID), we declare as of (insert date), we have sent x (insert number) IF-050s	22/09/2025	Declaration input for 23/09/2025 TORWG



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M10/M11 Suppliers

M10/M11 Cutover Plan Declaration Requirements – M10/M11 Suppliers

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Self-Declaration that MHHS Functionality will be deployed to Production by Qualified parties	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As a Qualified Party, we declare as of (insert date), that MHHS Functionality will be ready for deployment to Production ahead of M11.	14/10/2025	Declaration input for 17/10/2025 TORWG
Self-Declaration that ISD file has been manually accessed and applied by all parties qualified	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As a Qualified Party, we declare as of (insert date), that we have manually accessed and applied the ISD file	16/10/2025	Declaration input for 17/10/2025 TORWG



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M10/M11 Agents

M10/M11 Cutover Plan Declaration Requirements – M10/M11 Agents

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Self-Declaration that MHHS Functionality will be deployed to Production by Qualified parties	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As a Qualified Party, we declare as of (insert date), that MHHS Functionality will be ready for deployment to Production ahead of M11.	14/10/2025	Declaration input for 17/10/2025 TORWG
Self-Declaration that ISD file has been manually accessed and applied by all parties qualified	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	As a Qualified Party, we declare as of (insert date), that we have manually accessed and applied the ISD file	16/10/2025	Declaration input for 17/10/2025 TORWG



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Elexon

M10/M11 Cutover Plan Declaration Requirements – Elexon

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Declaration from all Central Services that they are in a position to move forwards	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	Elexon declares that LSS, VAS, MDS and ISD are ready to be switched on for the M10 Cutover Weekend. We declare that the Service Management arrangements are operational. We can confirm that we have completed testing of the transition design through end-to-end settlement testing	15/09/2025	Declaration input for 17/09/2025 TORWG
Self-Declaration from all Central Services that Cutover activities have been successfully carried out	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	Elexon declares as of (insert date), we have completed all Cutover activities	22/09/2025	Declaration input for 23/09/2025 TORWG
Confirmation that DIP and ECS have been deployed, Service management is active, ISD has been populated	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	Elexon can confirm as of (insert date), the DIP and ECS have been deployed, Service Management is active, and the ISD has been populated	22/09/2025	Declaration input for 23/09/2025 TORWG
IF-047 message has been sent	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	Elexon can confirm as of (insert date), that the IF-047 has been sent	22/09/2025	Declaration input for 23/09/2025 TORWG



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ElectraLink

M10/M11 Cutover Plan Declaration Requirements – ElectraLink

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Declaration from all Central Services that they are in a position to move forwards	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	ElectraLink declares that the DTS changes are ready to be made over the M10 Cutover Weekend	15/09/2025	Declaration input for 17/09/2025 TORWG
Self-Declaration from all Central Services that Cutover activities have been successfully carried out	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	ElectraLink declares as of (insert date), we have completed the relevant DTS changes	22/09/2025	Declaration input for 23/09/2025 TORWG



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RECCo / EES

M10/M11 Cutover Plan Declaration Requirements – RECCo / EES

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Confirmation that population of Domestic Premises Indicator is complete	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	EES can confirm that the population of Domestic Premises Indicator is complete	08/09/2025	Declaration input for 17/09/2025 TORWG
Declaration from all Central Services that they are in a position to move forwards	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	RECCo declares that EES is ready to be switched on over the M10 Cutover Weekend.	15/09/2025	Declaration input for 17/09/2025 TORWG
EES has received the IF-047 message and loaded the ISD file	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	EES can confirm as of (insert date), that the IF-047 has been received and the ISD file has been loaded	22/09/2025	Declaration input for 23/09/2025 TORWG
Confirmation of the number of IF-050s	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	EES can confirm as of (insert date), that we have received x (insert number) IF-050s	22/09/2025	Declaration input for 23/09/2025 TORWG
Self-Declaration from all Central Services that Cutover activities have been successfully carried out	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	RECCo declares as of (insert date), we have completed all Cutover activities	22/09/2025	Declaration input for 23/09/2025 TORWG

DCC

M10/M11 Cutover Plan Declaration Requirements – DCC

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Declaration from all Central Services that they are in a position to move forwards	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	The DCC declares that CSS and DSP are ready to be switched on over the M10 Cutover Weekend.	15/09/2025	Declaration input for 17/09/2025 TORWG
DCC to confirm no issues encountered following the cutover weekend	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	The DCC declares that they have not encountered any issues due to M10 cutover weekend activities.	22/09/2025	Declaration input for 23/09/2025 TORWG



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DIP Manager

M10/M11 Cutover Plan Declaration Requirements – DIP Manager

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Declaration from all Central Services that they are in a position to move forwards	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	The DIP Manager declares that the DIP is in position for the M10 Cutover Weekend to take place.	15/09/2025	Declaration input for 17/09/2025 TORWG
DIP Manager to confirm no issues encountered following the cutover weekend	Email to OpReadiness opreadiness@mhhsprogramme.co.uk	The DIP Manager declares that they have not encountered any issues due to M10 cutover weekend activities.	22/09/2025	Declaration input for 23/09/2025 TORWG



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Code Bodies

M10/M11 Cutover Plan Declaration Requirements – Code Bodies

Declaration Requirement	Sharing of Declaration	Declaration Wording	Due Date (Date by which this declaration needs to be shared with the Programme)	Note
Confirmation that all Pathway 2 and Pathway 3 parties have been qualified	To be updated via the Participant Tracker	N/A	15/09/2025	Declaration input for 17/09/2025 TORWG
Market-wide Participant MHHS Migration Supporting Functionality is ready	Email	We confirm that all Suppliers and Agents have their MHHS Supporting Functionality in place and ready to implement	15/09/2025	Declaration input for 17/09/2025 TORWG
Confirmation that all Pathway 4 and 5 parties have been qualified	To be updated via the Participant Tracker	N/A	16/10/2025	Declaration input for 16/10/2025 TORWG

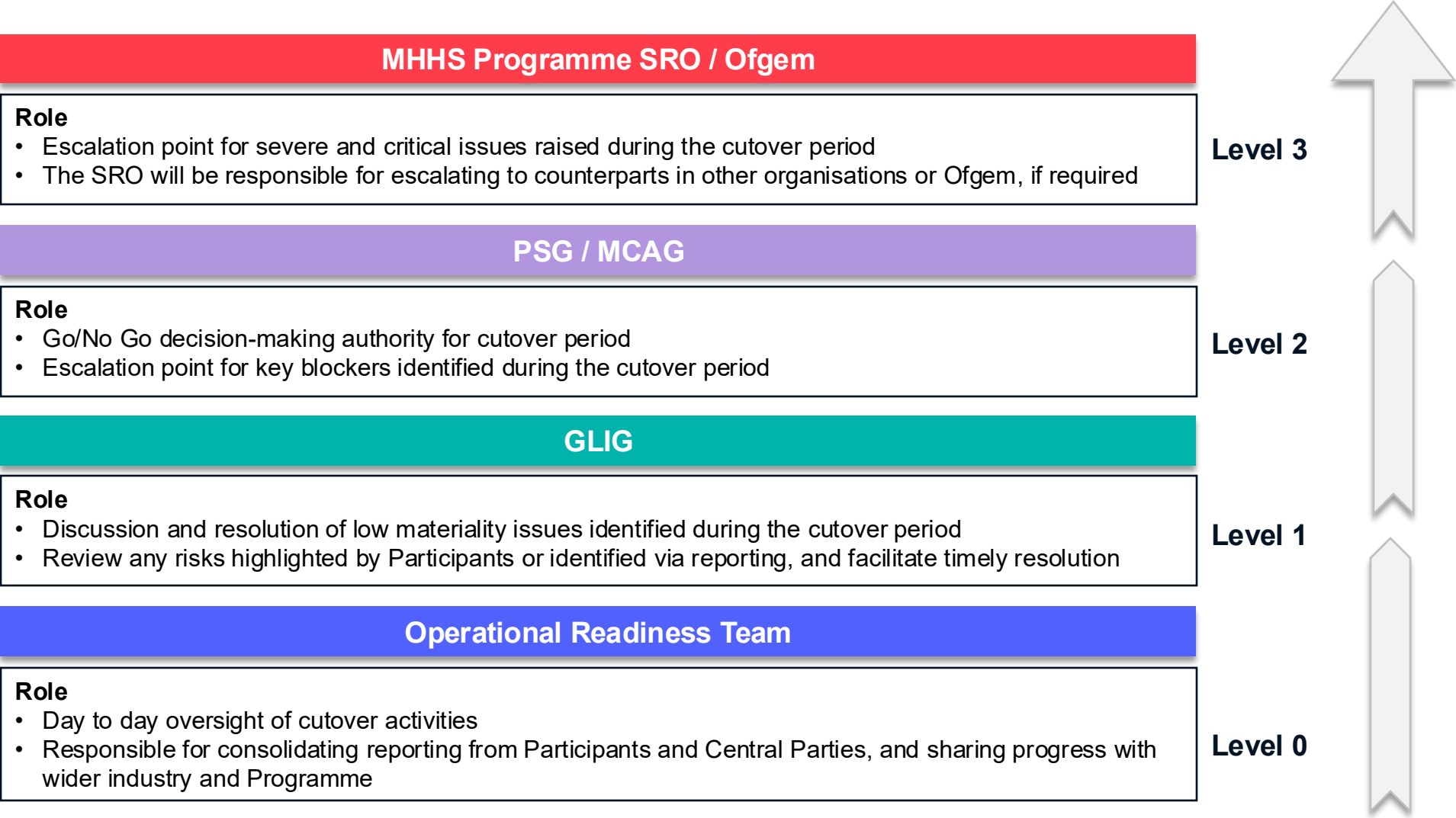


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Escalation Process

Escalation Process

The below escalation process will be followed, if required, throughout the cutover period. If Participants are experiencing any issues, these should be raised to the OpReadiness team at opreadiness@mhhsprogramme.co.uk



Note: The IPA will be engaged via their role in each of the governance groups