MHHS Qualification - Promotion to Production Q&A

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Change Record

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18 July 2025	Hannah Barker	0.1	Initial Draft
21 July 2025	Rob Golding	1.0	Final Draft

Reviewers

Reviewer	Role
Rob Golding	DIP Manager

1. Questions on Promotion to Production

Q1. **When the export is done from UIT into production the company details, for those of us that have got multiple MPIDs and therefore have a parent organization set up in UIT have the same setup be copied over to production so that we can do the user management via the parent organisation rather than through the child organisations?**

Yes. I'll take National Grid as an example because they have a parent organisation – National Grid, they've got their four child organisations, one for each of their DNO areas. We will do an export with the parent company first. Then we'll import that into production, and we'll do an import to all the individual organisations after that, make sure they're all linked together and send out the invite, invite the principal and the primary user admin from the parent organisation.

Q2. **Will the whitelisted domains be copied from UIT into production as well?**

No, but some of the organisations have got quite a list of them so it's a good opportunity to clear them up.

Q3. **Are there any risks to having multiple API credentials? I think what you were saying is that you recommend just having the one associated with each the one environment, but I wondered if there's a risk.**

We recommend one per environment to reduce the risk really. It's having a set of credentials for production and a set of credentials for non-production environments. That's the guidance. The risk is any security breach on a non-production is not spread to Production systems. We expect that individual organisations to have tighter controls around production systems.

Q4. **Please could you provide a link to the UIT environment onboarding and for those in SIT placing reliance.**

For those who have not received an invitation into UIT, please reach out to the DIP Manager mailbox at dipmanager@elexon.co.uk.

Q5. **Is there a link between having multiple IDs on Global Sign and having multiple roles on the DIP portal, i.e., if you've got multiple roles on Global Sign? Does that mean you have to have multiple roles on the DIP, or can you have a DIP sign on with your Supplier role and your role on the same portal?**

The way we would get you (Large Supplier) set up with a parent organisation and then you would have your child organisations underneath it, with the different companies. The user base in the parent organisation can access the child organisations and then each of the child organisations will need to be different identity profiles within Global Sign. Organisations in the DIP can have multiple roles. There's no concept of roles within Global Sign.

Q6. **If we've already created identity profiles for UIT, do we have to create them again for production or is it just new API keys for production?**

It is just one identity profile per company which is shared across environments.

Q7. **On the message channel page, when I view data dictionary and interface schema, I see that the send messages and receive publications is aligned for IR 7.2. So far, we've**

been testing on DIP SIM and IR8, so we were just wondering if that's going to be updated to IR8 in the future.

The version of the API definitions accessed from the Portal is out-of-date; Avanade are looking to update to align to the latest version. Rest assured, the DIP is fully compliant with the latest release.

Q8. **Regarding the Webhooks subscription via the API. Is the expected behaviour that you will be able to see the subscribe to Webhooks and endpoints. Would that still appear in your portal as confirmation the subscription has worked?**

Yes, you'll get an API response to say that your request has been successful and then you just go into the portal to and the and the URL will be against the Web hook.

Q9. **When LDSOs start their onboarding on the 4th of August, what should they expect to happen on that day or leading up to that day? Will there be any messages sent out to them or is it a case of that they just start from the first step in the published process?**

From a DIP manager perspective, I think the Programme will be sending out more communications with its timelines etc. During the week before we're planning to do the company export from UIT because all the configurations will hopefully be static. There's a few DCPID changes that we're talking about these updates with C&C. On the 4th of August, when the environment becomes available to the DIP Manager, when Avanade hand it over, we'll start to be doing the imports. We'll probably start with the DCPs, the DIP Connection providers as they need to be there first. We'll then the parent organisations e.g., National Grid. We'll then be doing the child organisation and Elexon and RECCo for EES.

We have around 40 organisations to onboard. There'll be three or four of us working on it that day and we aim to get through it on the Monday or Tuesday, participants can expect to receive an invitation sometime on either of those two days from the DIP portal and the link will be to the production platform and the primary user admin. The DIP manager team are currently doing an exercise to reconfirm the primary user admins for each of the LDSOs because we realised that participants might want to change the primary user admins with people leaving and/or different department within your organization for dealing with production systems. Once that's all complete, send out the invites to those people from 4th August.

Q10. **Regarding webhook, using the API, are you able to register webhooks for message channels that you don't not have a role code assigned to or is it because it's on? If you do it manually from the portal, you're not allowed to, but we're using the API. Are you able to register to webhook for a message channel? We do not have a role code aligned to. If your role code is like sub supplier, but you are you been? Are you able to register using API for a message channel but suppliers don't have a role code for?**

To register your webhooks you can either use the API, or you can use the portal. It's up to you which one you choose. Using the API does give you the other benefit of you've got the ability to test your certificate. Your webhooks need to be registered by DIP ID and each DIP ID will have its own certificate. The publications you subscribe to must match the corresponding role code of the DIP Id, so the answer is no.

Q11. **As you have mentioned that promotion will be from UIT to production, what about SIT participants? Is it because suppose if they for them first it needs to be transferred**

from the SIT to UIT but if SIT participant there is. No intention to do any testing in UIT. So, is it only the minimal transfer will happen? No need to set up any certs, any activity into the UIT?

Please view the Guidance document: https://www.elexon.co.uk/elexondocuments/dip/dip-onboarding-guidance-for-sit-and-placing-reliance-participants/

Q12. In SIT, suppose if we have more MPIDs and DIP IDs and as part of Qualification, we are not willing for all. So, in that case we don't want all the DIP IDs to move to production. Is it from the SIT to UIT it will be taken care or from UIT to production it will be taken care to remove those additional divides.

UIT should reflect what's in production and what you're qualifying against. So, UIT is effectively what you're qualified for. If you've got test DIP IDs and MPIDs, they can remain SIT. They won't be copied over to UIT.

Q13. Would you expect (Small Supplier) to be in UIT if we're not placing reliance on anyone?

Yes, everybody needs to be in UIT as it is a copy of production

Q14. SIT participants haven't had a clear steer, whether placing reliance or in SIT about getting onboarded into UIT. Some real clear direction around time scales based on those pathways will be really helpful for those that need to get to UIT and production.

Anybody that's in SIT, sometimes we're struggling with who your primary user admin is in UIT because a lot of the organisations that were in SIT have got multiple people that have been in the DIP portal.

We will liaise with the PPC to issue out an email to SIT primary and secondary contacts from the Programme for each organisation and get participants to advise.

Q15. If you've already verified your domains for UIT in Global Sign, do you need to do it again for production or is that already done?

That's already done.