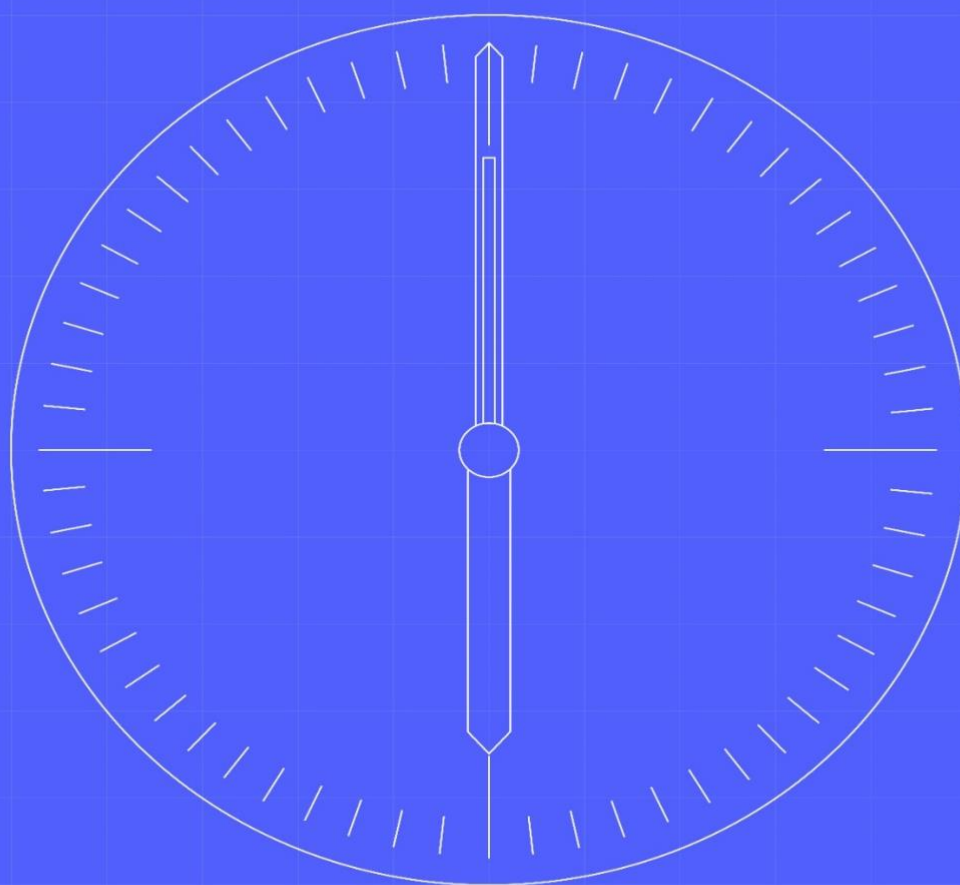


# MHHS Qualification Wave 4 Participant Webinar – Q&A

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### 1.1 Change Record

Date	Author	Version	Change Detail
15/12/2025	Code Bodies	1.0	Approved Version

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### 1.2 Reviewers

Reviewer	Role
Code Bodies	BSC, REC

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## 2 Introduction

This document provides guidance to all participants undergoing MHHS Qualification, specifically in relation to MHHS Qualification for Wave 4 Participants.

You can find past webinar recording and slides on the [MHHS Webinars & Open Days page](#) on the MHHS website.

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## 3 Q&A Session

### **Q1. What Support is available throughout the Qualification Testing (QT) phase of MHHS Qualification?**

Participants can access support for their QT through the established MS Teams channels for their organisation, as well as attend the [Qualification Test Execution Forum](#), they can raise queries directly to [MHHSQualification@elexon.co.uk](mailto:MHHSQualification@elexon.co.uk), and access the [MHHS Collaboration Base](#).

### **Q2. Can Participants complete more tests than those set out in the Minimum Test Set?**

Participants can complete additional Testing in the End to End Sandbox following their Qualification Testing. Participants can raise their interest in the Sandbox by contacting the Sandbox Testing mailbox [mhhsqualificationsandbox@elexon.co.uk](mailto:mhhsqualificationsandbox@elexon.co.uk).

### **Q3. What should be included in QAD Answers**

Please refer to both the Question and Guidance in the QAD to ensure each and every element of the question is responded to. In some questions, these elements are specified as bullet points. Please refer to these in your responses, and where possible structure according to these Question/Guidance elements.

### **Q4. Does every query raised need to be answered as part of the Initial QAD submission?**

Not necessarily, if you can only respond to certain queries later, you can simply respond to that query by noting the context and/or expected timelines by which you expect to have updates in your response.

Where the QAD question refers to time-bound activities (e.g. Operational Readiness), please provide details on the current status of these activities, the future timeframes for completing these activities, and note the information that you will include as part of the Final QAD.

For any other questions that you are not able to answer at the time of the Initial QAD submission, please provide as much detail as possible, and note what information you will be able to provide in the future and when.

### **Q5. When do I need to respond to QAD review comments?**

We advise all Participants to respond to feedback sooner rather than waiting till the end of the Review window, as it would allow the QSP and/or REC to review your amendments, and if required, provide

further feedback, in an iterative process to ensure each section has been answered to a satisfactory standard for the Initial and Final submission.

**Q6. Who should Participants contact to raise queries?**

Participants should raise their queries to the [MHHSQualification@elexon.co.uk](mailto:MHHSQualification@elexon.co.uk) Mailbox and they will be provided to the person best placed to respond to your query. Where required Participants can raise queries directly to the MHHS Programme team by contacting the [ppc@mhhsprogramme.co.uk](mailto:ppc@mhhsprogramme.co.uk) Mailbox.

**Q7. Once the Code Bodies have signed off the Final QAD, what are the Next steps for Participants?**

Once Code Bodies have signed off the Final QAD, The Participant is required to get a director to sign off their QAD, details of [How the Director can sign off the QAD](#) can be found in **Q05** of the [Qualification Assessment Document Guidance](#). And details of [Who can sign off the QAD](#) can be found in **Q22** of the [Qualification Assessment Document Guidance](#).

**Q8. How should Participants translate the Minimum Test Sets onto their RTTM?**

Participants are able to view the Partial Reliance list of QTs in [MHHS-DEL3445 Non-SIT Supplier and Agent QT Test Scenarios Consolidated List v3.1 - Clean.xlsx](#). Participants should then identify and match the required QTs outlined in the document against their RTTM. Code Bodies have outlined the Minimum Test Sets for Full, Partial and No Placing Reliance Participants.

**Q9. If a Participant completes their Service Activation early, will their Migration start date be brought forward?**

If a Participant becomes Service Activated, then they will have to be able to access MHHS Flows which means that you will be able to take MHHS Change of Supply (CoS) gains in the MHHS Arrangements and the participant will not be able to reverse Migrate. Therefore, Participants must ensure that their New Connections Processes are set up for the MHHS Arrangements. Please go engage with the MHHS Migration Team further using the [migration@mhhsprogramme.com](mailto:migration@mhhsprogramme.com) Mailbox

**Q10. Under the Smart Exemption Portfolio sizes are limited. What is the limit on the Portfolio size?**

The Portfolio limitation will depend on the systems and processes that are in place at the organisation, and code bodies will investigate with participants on a case by case basis the manageable limits of their operations.

**Q11. Can Participants submit their documentation early in the Deliverable windows?**

Participants are not required to adhere to the Qualification dates in the MHHS Programme Plan precisely and these could be completed earlier. The expectation is that a Participant completes the activities for which it is responsible within the required window. In the [December 2024 QWG Section 4](#) further illustrative examples have been provided for how a Participant may move through a Qualification Wave.