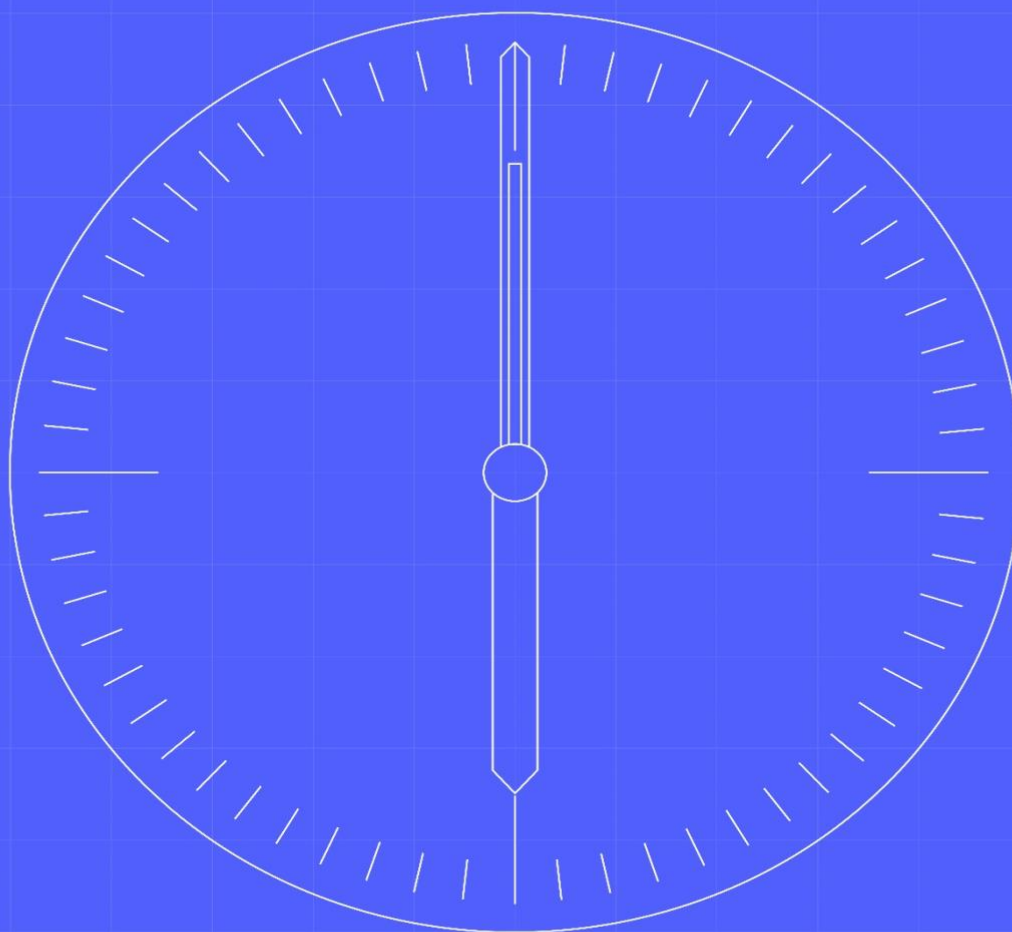


New Connections Meterless Sites Migration



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1 Contents

1	Contents	1
1.1	Change Record	2
1.2	Reviewers	2
2	New Connections Meterless Sites Migration Guidance	3
2.1	Background	3
2.2	New Connections awaiting Meter Installation	3
2.3	Meter Removals to avoid standing charge	4
2.4	Meter Removals/Demolitions awaiting full Disconnection	4
2.5	Disconnections awaiting processing to end the supply period	4

1.1 Change Record

Date	Author	Version	Change Detail
24 July 2025	Ryan Smith	0.1	Initial Draft
24 July 2025	Robert Short	1.0	Final Draft

1.2 Reviewers

Reviewer	Role
Robert Short	Business Analyst and Subject Matter Expert

2 New Connections Meterless Sites Migration Guidance

2.1 Background

Following a request at Migration Working Group, this note provides guidance to Suppliers on how to migrate meterless sites under the following four scenarios:

1. New Connections awaiting Meter Installation
2. Meter Removals to avoid standing charge (often SME) (and they should have had just the fuse taken out, but often wrongly, the meter is removed)
3. Meter Removals/Demolitions awaiting full Disconnection (i.e. the cable is still live in the ground, so we can't yet move to Disconnected status)
4. Disconnections awaiting processing to end the supply period

2.2 New Connections awaiting Meter Installation

2.2.1 MPAN created pre-M10

- Meterless sites will be populated with an Advanced Market Segment for all MPANs as per the agreed Migration Design.
- When registered and a meter is installed the Market Segment will be re-evaluated and changed to Smart Market Segment if the Connection Type is W and the Meter Group is Smart or Traditional.
- These MPANs can be migrated before a meter is installed but Advanced agents would need to be appointed.

Guidance:

1. It is recommended that if a smart meter is to be installed on the MPAN the Supplier should register the MPAN using legacy processes and undertake the meter installation before migrating the MPAN. This will ensure that the segment changes to Smart before the migration occurs.
2. Where an Advanced meter is to be installed, the Supplier can choose to register in legacy or migrate using the MCS Appointment Scenario.

2.2.2 MPAN created post-M10

- If Connection Type is whole current, then the LDSO will specify the Market Segment at MPAN Creation. This can be Advanced or Smart for Whole Current connections, but should be set based on the information provided by the Supplier/ Developer. Where no information is provided the default should be to set the Market Segment to Smart.
- If the Connection Type is CT then the Market Segment should be set to Advanced
- If registered by a Legacy Supplier and a meter is installed the Market Segment will be re-evaluated and set to Advanced Market Segment if the Connection Type is W and the Meter Group is Advanced. It will be set to Smart Market Segment if the Connection Type is W and the Meter Group is Smart.
- If registered by a MHHS Supplier, no migration is required. Advanced or Smart agents will need to be appointed based on the Market Segment following the BAU MHHS process.

Guidance

1. Post M10, when requesting a new MPAN, the Supplier/Developer should indicate the Market Segment required, particularly where this will be Advanced Whole Current so MPRS does not have to re-evaluate the segment.

2. No migration will be required if being registered by an MHHS Supplier
3. If registered by a legacy supplier with no meter installed and then migrated, the agents appointed must match the segment for the MPAN. It is therefore recommended that the meter is fitted prior to migration

2.3 Meter Removals to avoid standing charge

- Where a meter is already removed prior to the Market Segment being set prior to M10, the Market Segment is set as Advanced when back populated.
- A Market Segment is always set post M10 as per the rules in 2.2.2 above.
- When a meter is removed there is no change to the current Market Segment.

Guidance

1. It is recommended that a meter is fitted prior to migration
2. If it is not possible to fit a meter, the Supplier should migrate the MPAN and appoint agents in line with the Market Segment that has been set.

2.4 Meter Removals/Demolitions awaiting full Disconnection

- Where a meter is already removed prior to the Market Segment being set prior to M10, the Market Segment is set as Advanced when back populated.
- A Market Segment is always set post M10 as per the rules in 2.2.2 above.
- When a meter is removed there is no change to the current Market Segment.

Guidance

1. Recommended that Suppliers try to get these to a Terminated & Registration Deactivated legacy status in MPRS so the MPAN does not need to migrate
2. If this is not possible, then the Supplier will need to migrate and appoint the agents to match the Segment.

2.5 Disconnections awaiting processing to end the supply period

- As per 3 above.