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MHHS Change Control Webinar #9 CR056 - 25 September 2024

Version 1.0

MHHS-DEL3118

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Agenda

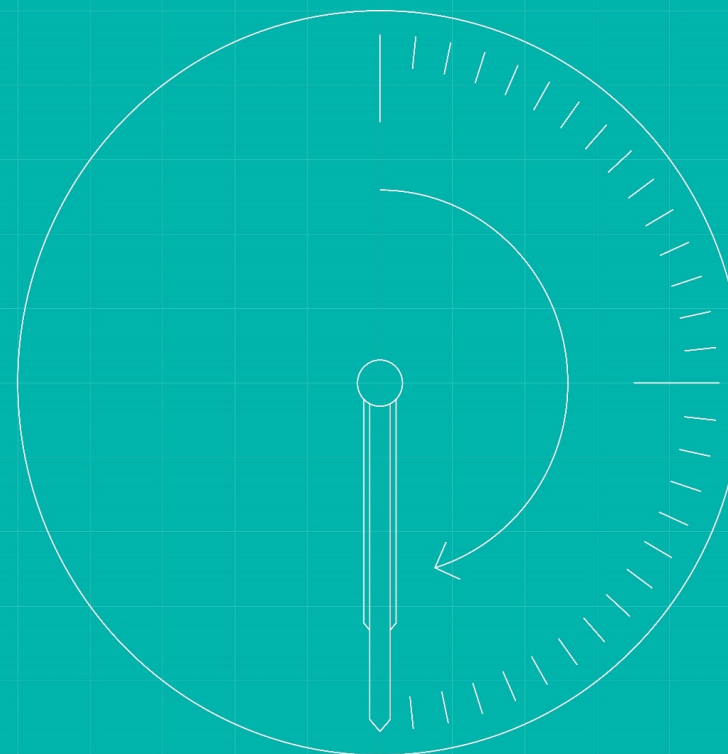| #	Item	Objective	Lead	Time	Page
1	Welcome		MHHS PMO	12.00 - 12.05 5 mins	1
2	Presentation of CR056	Batching of ERDS to CSS Agent Appointment Files	Jonny Moore, RECCo	12.05 – 12.20 15 mins	3
3	CR056 Q&A		All	12.20 - 12.30 10 mins	5

Presentation of CR056

Jonny Moore, RECCo
20 mins

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Batching of ERDS to CSS Agent Appointment Files

Issue Statement:

- Currently, agent appointment changes can be submitted to MPRS in a single file and therefore generate a single CSS00200 from the Electricity Registration Data Service (ERDS) to the Central Switching Service (CSS), however, in the MHHS design, agent appointments have been separated into separate requests and as such each appointment generates an individual CSS00200.

- The ordering of messages loaded into the CSS must be correct, if messages are received in the wrong order, then the latest file received will overwrite previous data, meaning out-of-date information will be recorded within both the CSS and the Smart DSP. There is no mechanism within the CSS to identify the order in which messages should be received.

- It was agreed at REC Technical Change Workshop that a CR was required to implement the working group's preferred solution, and that this solution should be implemented prior to M10.

- As the Agent appointment process is used as a key part of the MHHS Migration process even a small error rate of 1% would potentially impact 330,000 MPANs through the Migration Period. Volumes are expected to be much higher than this.

Description of Change:

- This CR seeks to update the MHHS Operational Choreography so that a single CSS00200 message is sent from the ERDS / Registration Service updating both the MDR and MS for impacted parties. This single message will detail all agent appointments confirmed on that particular date.
- St Clements have advised that the total effort to develop and test the proposed change would be 14 working days. This effort hasn't currently been accounted for in their MHHS resource planning.

Target Date of Change and Next Steps:

- To prevent any impact this issue may have on the MHHS Migration process alongside BAU agent appointments within MHHS, the REC Technical Change Workshop supported a pre-M10 implementation.
- If the Change Board believes the Change Request is valid, it should be validated for industry webinar and Impact Assessment.

MHHS-DEL3053 CR056 Draft

CR056 Q&A

All
10 mins

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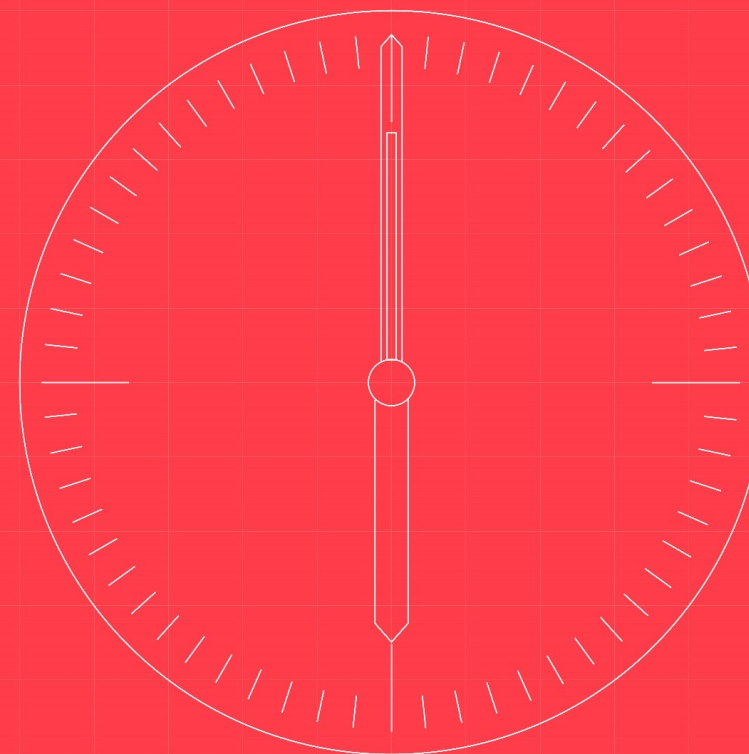
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Thank you

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