

DIP Onboarding Q&A

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Change Record

Date	Author	Version	Change Detail
01/07/2025	Hannah Barker	1.0	Initial Draft

Reviewers

Reviewer	Role
Rob Golding	DIP Manager

1. Questions on DIP Onboarding

- Q1. Are you still expecting only one certificate admin at this point until an organisation's validated? I appreciate afterwards once the Global Sign part has been done, parties can have as many certs as they want – is it still the recommendation at the early phase for parties to use multiple cert admins?**

Within the DIP you can have more than one certificate and it's up to you when you want to appoint them. The certs get access to the Certs tab in the DIP portal. We expect multiple people to hold these roles to account for time off and people leaving etc. This is a part of the guidance. We do assume that you have multiple people who can fulfil these roles, especially the more general ones. The validation only happens within the Global Sign, so you don't get validated in the DIP. You can add as many users as you want in the DIP, either before or after you've had your Global Sign Validation.

- Q2. Should DCPs use *.url.com and PPs use *.mp.url.com? Is wildcard hostname valid?**

Wildcards are not allowed. If you are a DCP you would need to generate MTLS certificates for each of the different customer as the hostname is embedded in the cert.

If you want to use a single MTLS cert then you would need single host - this is an acceptable set-up.

Also, is domain info needed for PPs generating only signing certs?

Yes

- Q3. If I am a supplier and have a DCP, when registering certs, I can only use my own whitelisted domain although that will be different to my DCPs?**

Correct.

- Q4. What happens if the organisation that's onboarding is not a UK registered company?**

If there's a corresponding company whatever country they're in, a check would be made against that. We've had many non-UK based companies successfully onboarded. If you have any issues on this, please email the DIP Manager at DIPmanager@elexon.co.uk

- Q5. With this step (GlobalSign Registration), I'm just a bit confused by the screenshot. Is that the verification e-mail or should there be an e-mail after you've responded to that e-mail?**

Rob Golding will confirm this with the Programme participant offline.

- Q6. We have already got global sign verification because we're in sit for our metering, but on the supplier side, we're not going through the global sign process again. Do we still need to do this if we've already Global sign verified?**

If it's under the same company number, you won't need to do the GlobalSign registration part,. You need to generate certificates for each environment you're in.

- Q7. Will the slides from this session be made available after the meeting?**

You can access the slides from this session on the [MHHS Webinars & Open Days of the MHHS website](#).

- Q8. We filled in a proforma a couple years ago do we use the same one or is there a new version?**

Yes. You can find the new version at <https://forms.office.com/e/YqTgJT6NRa>

Q9. Is it possible to include a slide in the onboarding guide that details the steps applicable for participants who completed DIP onboarding during SIT and are now planning to utilize the DIP in the QT UIT environment for a different MPID?

Please refer to the Guidance Note on the Elexon website here: <https://www.elexon.co.uk/elexondocuments/dip/dip-onboarding-guidance-for-sit-and-placing-reliance-participants/> and here: <https://www.elexon.co.uk/elexondocuments/dip/dip-onboarding-guidance-for-participants-with-multiple-organisations/>.

Q10. If a Supplier has multiple MPIDs how is the DIP Onboarding journey impacted?

If the MPIDs are a part of the same organisation, it does not matter.

Q11. For Production M10 - for SIT participants will you copy credentials from SIT (You only mentioned UIT).

Every participant needs to be on UIT. Any participant that is qualified by the SIT routes, please reach out to the MHHS Qualification team and mention that you need to be onboarded into UIT because we're only on boarding from UIT to Production.

Q12. How quickly after PAB approval will a participant be then invited to access DIP production environment?

The timelines are currently being mapped out by the MHHS Qualification team. The invite will be issued shortly once they have had PAB approval, and any other Code Body approvals are required.